



GROUP HOSPITALS - INDORE · UJJAIN · RATLAM

Executive Office
Indore Chapter of WIRC of ICSI
Indore

April 22, 2021

Subject: - Proposal for Healthcare Service Tie-up

Sir,

Convenient Hospitals Ltd. (CHL Hospital), having its office address at LIG Square, A. B. Road, Indore – 452008 is the leader in Cardiac Surgeries and Angiographies in MP with an estimated 50% market – share. Our team, with its extensive medical experience, undertakes the highest number of CT Angio and Body scans in the state with the highest reported IP admissions and surgery volume amongst all private Hospitals/chains in Indore & MP.

As discussed with your good self and CS Vipul Goyal, Chairman of Indore Chapter pleased to offer following benefit for Members/ Employees of Company Secretaries of Indore Chapter of ICSI:-

GENERAL CONDITIONS: - The hospital will provide following discounts to members and their dependents (spouse + parents + children):

OPD:

Service	Discount (%)
AUDIOMETRY	15
OPG	15
ROUTINE INVESTIGATIONS PATHOLOGY	20
PFT PROCEDURE	15
SONOGRAPHY PROCEDURE	15
X RAY	15
BMD	15
CARDIOLOGY	20
CT	10
MRI	10
OUTSOURCED INVESTIGATIONS	NONE

Convenient Hospitals Ltd.

∇ A.B. Road, Near L.I.G. Square, Indore - 452 008 (M.P.) • ☎ 0731-4774444 / 2548090
OPD Appointments : 0731-4774111 / 72230 02000 • Home Blood Sample Collection : 0731-4774366

24 Hours Helpline: 0731-2547676 • ✉ info@chlhospitals.com • 🌐 www.chlhospitals.com



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AMBULANCE	20
CONSULTANCY	15
HEALTH CHECKUP PACKAGES	NONE (ALREADY DISCOUNTED)
PHARMACY	10
OPD DAYCARE GENERAL PROCEDURES	10
DENTAL PROCEDURE	15
GASTROLOGY PROCEDURE	10
GYNIC PROCEDURES	10
NEPHROLOGY PROCEDURE	10
NEUROLOGY PROCEDURE	10
ONCO PROCEDURE	10
PHYSIOTHERAPY	10
UROLOGY PROCEDURE	10
BLOOD BANK CHARGES	NONE
INTERVENTIONAL RADIOLOGY PROC.	10
FETAL MEDICINE	NONE
INFERTILITY PROCEDURES	NONE
CASUALTY CHARGES	10
VACCINE SERVICES	NONE
CONSUMABLES	NONE

IPD: Please note that below mentioned discounts will be applicable only to patients who are making payment themselves that is NOT COMING THROUGH MEDICLAIM.

Service	Discount (%)
AUDIOMETRY	15
OPG	15
ROUTINE INVESTIGATIONS PATHOLOGY	20
PFT PROCEDURE	15
SONOGRAPHY PROCEDURE	15
X RAY	15
BMD	15
CARDIOLOGY	20
CT	10

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MRI	10
OUTSOURCED INVESTIGATIONS	NONE
AMBULANCE	20
SURGERY PACKAGE	10
PHARMACY	10
ROOM ACCOMMODATION	15
GENERAL IPD PROCEDURES	10
DENTAL PROCEDURE	15
GASTROLOGY PROCEDURE	10
GYNIC PROCEDURES	10
ICU PROCEDURE	10
NEPHROLOGY PROCEDURE	10
NEUROLOGY PROCEDURE	10
ONCO PROCEDURE	10
PHYSIOTHERAPY	10
UROLOGY PROCEDURE	10
MISCELLANEOUS CHARGES	NO DISCOUNT
BLOOD BANK CHARGES	NO DISCOUNT
INTERVENTIONAL RADIOLOGY PROC.	10
ADMISSION CHARGES	NO DISCOUNT
CONSUMABLES	NO DISCOUNT
OUTSOURCED LAB INVESTIGATIONS	NO DISCOUNT
FETAL MEDICINE	NO DISCOUNT
INFERTILITY PROCEDURES	NO DISCOUNT
CASUALTY CHARGES	10
HOSPITAL SERVICES	NO DISCOUNT
VACCINE SERVICES	NO DISCOUNT
BLOOD BANK	NO DISCOUNT
NURSING CHARGE	5 (15% INSTEAD OF 20%)

Nursing Charge: Applicable in billed amount except charges for surgery package/ medicines/ implant/ doctor visit charge/ consumables.

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Other Details of arrangements as following:-

DEFINITION & INTERPRETATIONS

The following terms and expressions shall have the following meanings for purpose of this Agreement

- "Agreement" shall mean this Agreement and all Schedules. Supplements, appendices, appendages and modifications thereof made in accordance with the terms of this Agreement.
- "Benefit" shall mean the extent or degree of service the beneficiaries are entitled to receive as per the rules on the subject.
- "Card Holder/ Dependent Member" shall mean a person and immediate family member having a valid Identity Card/Authorization letter as issued by ICSI
- "Emergency" shall mean any condition or symptom resulting from any cause, arising suddenly and if not treated at the early convenience, bi detrimental to the health of the patient or will jeopardize the life of the patient.
- "Empanelment" shall mean the Hospital empanelled by the ICSI for a particular period for providing OPD/ Health Checkup/ IPD treatment facilities and procedures etc. to the ICSI beneficiaries at the rates as per prevailing Hospital rates.
- "Hospital" shall mean the CHL Hospitals while performing under this Agreement providing medical investigation, treatment and the healthcare of human beings.
- "De-recognition of Hospital" shall mean debarring the hospital on account of adopting unethical practices or fraudulent means in providing medical treatment to or not following the good industry practices of the healthcare for the ICSI beneficiaries after following certain procedure of inquiry.
- "Package Rate" shall mean and include lump sum cost of inpatient treatment/ day care/ diagnostic procedure for which a ICSI beneficiary has been permitted by the competent authority or for treatment under emergency from the time of admission to the time of discharge including (but not limited to) – (i) Registration charges, (ii) Admission charges, (iii) Accommodation charges including patients diet, (iv) Operation charges (v) Injection charges (vi) Dressing charges, (vii) Doctor/ consultant visit charges, (viii) ICU/ICCU charges (ix) Monitoring charges (x) Transfusion charges, (xi) Anesthesia charges, (xii) Operation theatre charges (xiii) Procedural charges/ surgeon's fee (xiv) Cost of surgical disposables and all sundries used during hospitalization (xv) Cost of medicines, (xvi) Related routine and

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essential investigations, (xvii) Physiotherapy charges etc. and excluding expenses on telephone, tonics, cosmetics etc, (xviii) Nursing care and charges for its services.

DURATION:-

This offer is valid from the date of acceptance and shall remain in force for indefinite period or till it is modified or revoked, whichever is earlier.

TREATMENT IN EMERGENCY

- In emergency the hospital will not refuse admission or demand an advance payment from the beneficiary or his family member and will provide credit facilities to the patient.
- The following ailments may be treated as emergency which is illustrative only and not exhaustive, depending on the condition of the patient:-
 - Acute Coronary Syndromes (Coronary Artery Bye-Pass Graft/ Percutaneous, Transluminal Coronary Angioplasty) including Myocardial Infarction, Unstable Angina, Ventricular Arrhythmias, Paroxysmal Supra Ventricular Tachycardia, Cardiac Tamponade, Acute Left Ventricular Failure/ Severe Congestive Cardiac Failure, Accelerated Hypertension, Complete Heart Block and Stroke Adam attack, acute aortic Dissection.
 - Acute Limb Ischemia, Rupture of Aneurysm, Medical and Surgical shock and peripheral circulatory failure.
 - Cerebro - Vascular attack - Strokes, Sudden unconsciousness, Head injury, Respiratory failure, decompensated lung disease, Cerebro - meningeal Infections, Convulsions, Acute Paralysis, Acute Visual loss.
 - Acute Abdomen pain.
 - Road Traffic Accidents/ with injuries including fall.
 - Severe Hemorrhage due to any cause.
 - Acute poisoning
 - Acute Renal Failure.
 - Acute Abdomen pain in female including acute Obstetrical and Gynecological emergencies.
 - Electric shock.
 - Any other life threatening condition.

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Eligible Category: -Employees and Members of ICSI and their dependents will be admitted in hospital on the basis of Identity Card/Authorization Letter issued by the ICSI

DUTIES AND RESPONSIBILITIES OF HOSPITALS: It shall be duty and responsibility of the Hospital, at all times, to obtain, maintain and sustain the valid registration, recognition and high quality and standard of its services and healthcare and to have all statutory/mandatory licenses, permits or approvals of the concerned authorities under or as per the existing laws of the land.

TERMINATION: CHL Hospital/ ICSI may, without prejudice to any other remedy for breach of Agreement, by written notice of default sent to other party terminating the Agreement.

PAYMENT: Direct Payment

The arrangements would be governed by force measure clause.

We look forward in being a partner to your organization in providing the best healthcare services and being your preferred destination for quality healthcare.

As a token of acceptance of this offer, you are requested to kindly sign below and revert to us.

Signed & sealed on behalf of Convenient Hospitals Ltd., Indore

Name : Vaibhav Mishra
Designation : A. G. M – Marketing, Mediciclaim
Date : April 22, 2021



Accepted -Signed & sealed on behalf of The Institute of Company Secretaries of India, Indore Chapter

Name : CS Pravin Gupta
Designation : Executive Officer
Date : April 22, 2021



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